



## **Terms and Conditions**

Upon confirmation of your Christmas lunch, dinner or party night, a deposit of £10 per person is required if booking before the 31 August 2023. After this date, full payment is required. This must be received within 14 days of booking and is non-refundable and non-transferable against other goods or services.

Please bring the deposit conditions to the notice of all persons in your party. All menu choices and pre-orders for wine should be advised at the time of final payment.

Any changes to the menu choices must be notified no later than 14 working days prior to the event.

To view our allergen information for our Christmas and New Year menus, please see our website or ask one of our event co-ordinators for more details.

All balances must be paid 6 weeks prior to the event. If you cancel any part of your booking, after making a payment, you will be fully liable and any amount cannot be transferred to other goods or services.

Please note that we do not permit the consumption of alcoholic or non-alcoholic beverages on the premises other than those purchased from the Lodge. This includes gifts and raffle prizes between guests at events.

Failure to adhere to this policy may result in confiscation of beverages brought on to the premises and/or ejection of guests that fail to adhere to this policy.

No photos or videos are permitted to be taken of Cathedral Lodge staff without permission.

All guests attending our Christmas party nights receive a 10% discount off our published accommodation rates, which include full English breakfast. To book, just call 01227 865350 and state which event you are attending. Party organisers are not able to use lost deposit amounts towards the final balance if numbers are reduced. If a party night has to be cancelled by the Cathedral Lodge, due to insufficient interest or any other reason such as adverse weather conditions, an alternative date will be offered.

Any guest whose behaviour gives the Cathedral Lodge concern in any way whatsoever, will be asked to leave or will be refused admission. Any damages caused will be charged for. The cost of all additional on-the-night goods and services must be paid for by the end of the night.